



PATENT  
Docket No. 466592000100

CERTIFICATE OF HAND DELIVERY

I hereby certify that this correspondence is being hand filed with the United States Patent and Trademark Office in Alexandria, Virginia on June 22, 2004.

*Debbie Labriny*  
Debbie Labriny

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Alain PENDERS

Serial No.: 09/643,749

Filing Date: August 23, 2000

For: SYSTEM AND METHOD FOR ON-  
LINE SERVICE CREATION

Examiner: Kevin S. PARTON

Group Art Unit: 2153

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KCE  
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Technology Center 2100

AMENDMENT UNDER 37 CFR 1.116

BOX: AF

Honorable Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated December 22, 2003, please amend the above-identified U.S. Patent application as follows.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 6 of this paper.

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